

INSTANT ASSISTANCE SYSTEM

The FAN Button (Fresh Assistance Now) is a simple service solution that allows customers to request assistance instantly with a single press. Designed for restaurants, retail, and hospitality environments, the system alerts staff in real time so they can respond quickly to customer needs. By reducing waiting times and improving communication between customers and staff, the FAN Button helps create a smoother and more attentive service experience.



Powered by the 1FIIT IoT Platform, enabling real-time alerts through connected IoT infrastructure.

HIGHLIGHTS



HOW IT WORKS

FAN BUTTON SENDS SIGNAL TO NEARBY 1FIIT IOT GATEWAY

GATEWAY CONNECTS TO 1FIIT IOT PLATFORM

STAFF RECEIVE INSTANT NOTIFICATIONS



INSTANT ASSISTANCE

Help at the Press of a Button

The FAN Button provides customers with a quick and convenient way to request assistance without needing to search for staff. With a simple press, the system immediately notifies team members so they can provide support.

KEY FEATURES

ONE-TOUCH HELP REQUEST

EASY AND INTUITIVE OPERATION

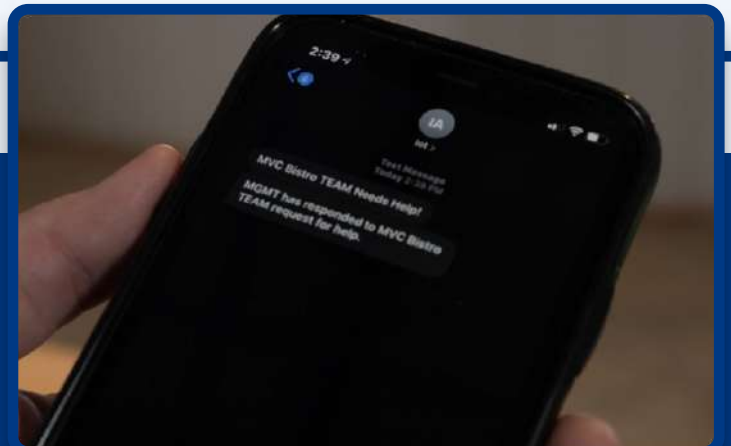
REAL-TIME STAFF ALERT SYSTEM

ACCESSIBLE FOR CUSTOMERS OF ALL AGES

STAFF ALERTS & RESPONSE

Faster Service Response

When the FAN Button is activated, staff receive immediate notifications, allowing them to respond promptly and resolve customer requests without delay.



KEY FEATURES

INSTANT NOTIFICATIONS TO STAFF OR MANAGEMENT

CLEAR IDENTIFICATION OF ASSISTANCE REQUESTS

REDUCED CUSTOMER WAITING TIMES

IMPROVED SERVICE COORDINATION

CUSTOMER EXPERIENCE

Enhance Guest Satisfaction

Providing customers with a direct way to request help ensures a smoother service experience and improves overall satisfaction in busy environments.



WHY IT MATTERS

IOT PLATFORM INTEGRATION

The FAN Button operates within the 1FIIT IoT ecosystem, enabling centralized alert management and workflow automation.

CUSTOMERS RECEIVE ASSISTANCE QUICKLY

CREATES A MORE ATTENTIVE SERVICE ENVIRONMENT

REDUCES FRUSTRATION DURING BUSY HOURS

STRENGTHENS CUSTOMER ENGAGEMENT AND LOYALTY



OPERATIONAL BENEFITS

Support Staff Efficiency

The FAN Button helps staff stay focused on their primary tasks while still being alerted when customers require assistance.

BENEFITS

MINIMIZES UNNECESSARY STAFF INTERRUPTIONS

HELPS TEAMS PRIORITIZE SERVICE REQUESTS

IMPROVES RESPONSE TIME MANAGEMENT

SUPPORTS SMOOTHER DAILY OPERATIONS

USE CASES

Ideal for Many Environments

The FAN Button is designed for locations where quick customer assistance is important.



COMMON APPLICATIONS

RESTAURANTS AND DINING HALLS

RETAIL STORES AND SHOWROOMS

CAFÉS AND FOOD COURTS

HOTELS AND HOSPITALITY VENUES

SERVICE COUNTERS AND WAITING AREAS

SYSTEM OVERVIEW

SIMPLE, RELIABLE ASSISTANCE TECHNOLOGY

The FAN Button integrates easily into service environments, providing a reliable communication tool between customers and staff.

SYSTEM REQUIREMENTS

The FAN Button operates as part of the 1FIIT IoT ecosystem and requires:

1FIIT IOT GATEWAY WITHIN COMMUNICATION RANGE

ACTIVE 1FIIT IOT PLATFORM SUBSCRIPTION

CLOUD CONNECTIVITY FOR REAL-TIME NOTIFICATIONS

SYSTEM CAPABILITIES



REAL-TIME ALERT
NOTIFICATIONS



SIMPLE PUSH-BUTTON
INTERFACE



LOW-MAINTENANCE
OPERATION



DESIGNED FOR HIGH-TRAFFIC
SERVICE ENVIRONMENTS



CLOUD-CONNECTED
IOT PLATFORM

• LoRaWAN Wireless • Multi-Press Actions • Long Battery Life • Works with 1FIIT IoT Gateway •